



Manage Risk.
Improve Operations.

# **MANAGEMENT SYSTEM MAINTENANCE**

Many of our small to mid size clients retain our services on an ongoing basis to protect the significant investment made in their management system, reduce their overhead, eliminate the need for full-time staff and associated expenses. This allows them to focus on growing their business and achieving the desired return of their management system investment.

#### This is how the service works:

- Your company will be assigned a dedicated and experienced management system professional.
- We will work with you to understand your organization's operation and its management system goals and objectives.
- We will provide support to your current staff or fully administer all aspects of your management system on your behalf.
- We'll become a seamless part of your team.

#### Some benefits includes:

- Reduction in labor and associated overhead costs.
- No additional staff,
- Reduce training costs by using our trained and experienced professionals, and
- Improve turnaround time of projects and tasks due to our proven processes

### We will perform management system tasks, such as:

#### Creation and Maintenance

- Policies, Procedures, and Forms
- Organizational Chart
- Mapping of Core Processes
- Controlled Documents and Records Management
- Job Descriptions

#### Analysis and Monitoring

- Customer Satisfaction
- Root Cause
- Corrective and Preventive Actions
- Supplier Evaluations and Supplier Quality Issues
- Business Process Improvements
- Internal Process and Quality Issues

#### Management System

- Ongoing support and updates when management system standards change (ISO 9001, API Spec Q1, etc.) and be onsite during certification audit(s) (if certified)
- Internal Audits (2 audits every 6 months)
- Perform Management Review (2 per year every 6 months)
- Employee Training (as necessary)
- Ongoing consultation and support attend meetings regarding management system (as requested)

"Being a small company, resources often become stretched, and so the task of meeting ever changing QMS requirements can be somewhat overwhelming at times. Not only has The ISO 9001 Group been able to take care of our current needs, but they and my consultant knocked it out of the park! My experiences with other consulting firms up to this point have not been a very positive one. The ISO 9001 Group was recommended to us by a business associate and I'm very glad I gave them a chance to show me that they are not all the same.

We look forward to working with The ISO 9001 Group on future projects that will surely enhance our organization."

-Chris Bowers, Quality Manager, Houston Oilfield Equipment, Inc.

## Contact Us:

## ISO 9001 Group

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